

**PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
COMMISSION DIRECTIVE**

ADMINISTRATIVE MATTER

☐

DATE

February 19, 2020

MOTOR CARRIER MATTER

☐

DOCKET NO.

2020-36-A

UTILITIES MATTER

☒

ORDER NO.

SUBJECT:

[DOCKET NO. 2020-36-A](#) - Office of Regulatory Staff's Request for Approval of Revisions to the Residential Customer Bill of Rights for Electric, Gas, Telecommunications, Wastewater, and Water Customers - Staff Presents for Commission Consideration the Office of Regulatory Staff's Request for Approval of Revisions to the Residential Customer Bill of Rights for Electric, Gas, Telecommunications, Wastewater, and Water Customers.

COMMISSION ACTION:

By letter dated January 30, 2020, the Office of Regulatory Staff notifies the Commission of minor revisions to the Residential Customer Bill of Rights for Electric, Gas, Telecommunications, Wastewater, and Water Customers. ORS represents that the Bill of Rights include revisions to the ORS web address and a telephone number. No substantive revisions have been made.

Move that we approve the Residential Customer Bill of Rights for Electric, Gas, Telecommunications, Wastewater, and Water Customers, as revised.

PRESIDING: RandallSESSION: Regular

TIME: 2:00 p.m.

	MOTION	YES	NO	OTHER
BELSER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
ERVIN	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HAMILTON	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
HOWARD	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
RANDALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
WHITFIELD	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
WILLIAMS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>Absent</u>

Military Leave

(SEAL)

RECORDED BY: J. Schmieding

